SPBS0622

Shop PBS

ORDER BY MAIL: **5581 Hudson Industrial Pkwy. P.O. Box 2599, Hudson, Ohio 44236-0099**

ORDER BY FAX: **1.800.950.9569**
ORDER BY PHONE: **1.800.645.4727**

ORDER ONLINE AT: **ShopPBS.org**
CUSTOMER SERVICE: **1.833.565.0292**

BILLING INFORMATION To expedite processing, enter customer no. / catalog code from back cover

CUSTOMER NUMBER

CATALOG CODE

Name _____

Street _____ Apt. _____

City _____ State/Province _____

Country _____ Zip _____

Day Time Phone (Required for delivery) _____

E-mail Address _____

SHIPPING INFORMATION (If different than Billing Information)

SHIP TO: ○ GIFTEE ○ ADDRESS CORRECTION ○ DIFFERENT ADDRESS

SENDING A GIFT? Please fill in giftee's name and address and specify item number(s) to be sent.

○ SEND ALL ITEMS

○ SEND ITEM #s: _____ / _____

Remainder of items will be sent to address at left.

Name _____

Street _____ Apt. _____

City _____ State _____ Zip _____

Gift Message _____

Item Number	Pg #	Qty	Description	Color	Size	Personalization Specify name, words, or initials as they should appear.	Price of item EACH	TOTAL

Merchandise Total	
Shipping & Processing to first address (See Standard Shipping & Processing chart below)	
Shipping & Processing to additional address (See Standard Shipping & Processing chart below)	
Additional Shipping & Processing if noted in copy	
Rush – Add **$10.99** or 2-Day – Add **$19.99** or Overnight – Add **$29.99**	
Merchandise Plus Shipping/Processing Subtotal	
See Sales Tax Table below for proper tax percentage if required	
ORDER TOTAL	

METHOD OF PAYMENT (check one) Check policy: Receipt of your check indicates authorization to convert your check into an electronic debit (ACH) to be processed according to Federal Reserve rules.

○ Check/Money Order payable to **Shop PBS** (**U.S. Funds only**)

○ Visa ○ MasterCard ○ American Express ○ Novus/Discover

Account Number _____

Expiration Date (mo/yr) _____

Authorized Signature _____

Phone: ( ) _____

○ Please e-mail me order status and special offers.

My e-mail: _____ @ _____

SALES TAX TABLE We are required to collect sales tax for the following states:

STATES WITH SINGLE TAX RATE

STATE	RATE TO APPLY	TO MERCHANDISE	TO SHIPPING
CT	6.35%	YES	YES
DC	6.00%	YES	YES
IN	7.00%	YES	YES
KY	6.00%	YES	YES
MA	6.25%	YES	NO
MD	6.00%	YES	YES
MI	6.00%	YES	YES
OH	6.75%	YES	YES
RI	7.00%	YES	YES

STATES WITH LOCAL TAX RATE

Combine your state plus any applicable local sales tax if known, or you can reference our website at Signals.com/tax or call us at 1.844.734.8470 to get proper tax rate.

AK AL AR AZ CA CO FL GA HI
IA ID IL KS LA ME MN MO MS
NC ND NE NJ NM NV NY OK PA
SC SD TN TX UT VA VT WA WI
WV WY

STANDARD DELIVERY (USA) (48 Contiguous States and DC)

SHIPPING & PROCESSING

Charges apply to each address. Add $10 AK & HI

* International orders see reverse

MERCHANDISE TOTAL			PLEASE ADD
Up to	$30.00		$9.99
$30.01	to	$45.00	$11.99
$45.01	to	$65.00	$13.99
$65.01	to	$90.00	$15.99
$90.01	to	$125.00	$17.99
$125.01	to	$200.00	$19.99
$200.01	to	$250.00	$21.99
$250.01	to	$500.00	$24.99
Over $500.01			$27.99

Shop PBS *Ordering Information*

The Shop PBS Guarantee

Our goal is for you to be thrilled with your purchase. If your purchase does not meet your expectations we will promptly exchange it or send you a refund. Media (DVDs, CDs, Blu-ray discs) must be returned unopened for refund. Defective media may be exchanged for the same title.

Standard Delivery U.S.A.

We use major carriers and the U.S. Postal Service to ship most orders. Standard delivery fees for shipping and processing are located on the order form. Allow 6 - 9 business days from receipt of order for delivery. Please supply a street address for delivery. APO, FPO, DPO addresses allow 4 weeks for delivery. PO Box addresses contact Customer Service. We regret we cannot ship to the US Territories at this time. Credit card orders are charged only as each item is shipped.

Standard Delivery Canada

Call 800.669.9696. We ship via FedEx. Please supply a physical street address for delivery. For each delivery address your account will be charged standard shipping and processing plus $39.95. Applicable duties are covered by these fees. Taxes will be charged separately. All prices are in U.S. dollars and payable in U.S. funds only. Some products cannot be shipped outside the U.S.A. We regret we are unable to ship to some rural postal codes. These codes are listed online in our Shipping Information section.

Standard Delivery International

We regret we cannot ship orders outside the United States and Canada at this time.

Delivery of Large or Heavy Items U.S.A.

Because some items require special packaging or processing to protect against damage, additional costs are incurred. This amount appears in (parentheses) after the retail price and should be added to the standard shipping and processing fee. U.S. territories, Alaska & Hawaii please contact Customer Service. Restrictions may apply. Delivery to street address in U.S. only.

For Rush, 2-Day, or Overnight Delivery

Available to **48 Mainland states** for most in-stock items. Add fees to standard shipping and processing for each address. Orders of more than 20 items may not be eligible for expedited delivery, please call Customer Service.

Delivery Method	Additional Fee	Please Allow (If received by 12 noon EST)
Rush	$10.99	3-5 business days
2-Day	$19.99	2 business days
Overnight	$29.99	Next business day

Gift Order Services

We give special attention to gift orders, and of course, omit price and sales slips. Fill in the "ship to" address on the order form. Shipping & processing charges apply for each "ship to" address. At your request, we will include a personal message, printed on card stock, at no charge. Consult your phone order representative or include message in your mail order form or online. For an additional $4.95 we can place many items in a gift box, with tissue and ribbon, or an all-occasion reusable gift bag. See individual product descriptions for exceptions.

Pricing

We reserve the right to correct pricing or printing errors. References to previous prices are prices at which the merchandise either originally or most recently was offered for sale in our affiliated catalogs or websites. Intermediate markdowns may have been taken.

Mailing Lists

If you prefer not to receive mailings from companies we think might be of interest to you, please copy your mailing label exactly and send to:

Shop PBS: 5581 Hudson Industrial Parkway, PO Box 2599, Hudson, OH 44236-0099 ATTN: Customer Service

Or call customer service at 1.833.565.0292

Please see our updated Privacy Policy at ShopPBS.org/privacy

The Most Convenient Way to Return or Exchange

Most items may be returned for exchange or refund at any time. Instructions will be on the packing slip. Media (CDs, DVDs, Blu-ray discs) must be returned unopened with receipt for refund. Defective media may be exchanged for the same title. Personal care items and footwear must be returned in original unworn condition, within 60 days. Please try on footwear on a carpeted surface before wearing outdoors. Personalized items cannot be cancelled or returned. However, if a personalized item arrives damaged we will gladly send you a replacement.

ABOUT CLOSED CAPTIONING AND SUBTITLES

Many of our DVDs are closed captioned or subtitled. The notation "CC" or "SDH" will appear in the copy of every title that is closed captioned or subtitled.

(SDH subtitling includes audio description in addition to spoken dialogue. Subtitles (SDH) are controlled via DVD player and Closed Captions (CC) are enabled through the television. Closed Captioningis shown in white on a black background, while Subtitling is formatted as text with contrasting outlines.)